

RECEIVED

06 FEB 2009

STATES GREFFE

Dear Sir,

I have never once felt humiliated talking to any member of your staff both at housing and Income support all of them have been more than helpful. When we first received the forms I thought oh my god we filled them in with the best of our knowledge and the staff if mistakes were made helped us through them it works great for myself and husband and see no reason for complaints. Would you kindly give Jackie from housing who is in charge of parking permit for the help she gave me on a Medical Parking permit for my son although I have thanked her I would like you to know how helpful all you staff are.